



CO3 — TERMS & CONDITIONS

1. PRE-ORDER POLICY

All CO3 products are handcrafted, premium, and made-to-order. All orders are processed as pre-orders, requiring 3–4 weeks of production before shipping.

2. FINAL SALE — NO REFUNDS OR CANCELLATIONS

Every CO3 piece is custom-made according to selected materials, dimensions, and finish. All sales are final. No refunds, returns, or cancellations are accepted.

3. DAMAGED OR DEFECTIVE ITEMS

If an item arrives damaged or defective, customers must notify CO3 within 48 hours with photos/videos and packaging proof. Once verified, CO3 will replace the item at no cost.

4. INCORRECT SPECIFICATIONS

If the product received does not match the selected specifications, CO3 will correct the issue and provide a replacement.

5. SHIPPING POLICY

Shipping times vary based on location. CO3 is not responsible for delays caused by logistics or customs.

6. CUSTOMER RESPONSIBILITIES

Customers must ensure accurate delivery information. CO3 is not liable for incorrect addresses.

7. WARRANTY

CO3 guarantees the craftsmanship and structural integrity of each piece. Natural variations in marble are normal and not defects.

8. LIABILITY LIMITATION

CO3 is not responsible for mishandling, improper installation, or natural wear of materials.

9. PRIVACY POLICY

Customer data is confidential and used only for processing orders and updates.

10. CONTACT

For assistance or order issues, customers must use the official contact link on the CO3 website.

By placing an order with CO3, customers agree to these Terms & Conditions.